

Daily Life - Telephone Services (C0276)

- Telco Mobile, how can I help you?
- Yes, I'd like to activate my voice mail service В: please.
- Certainly sir, we currently have a special promo-A: tion where we include voice mail services ,call waiting and also three way calling.
- Sure that sounds great! Are there any other fees? В:
- A: Not at all. No hidden fees or surcharges, it is a flat monthly rate.
- Perfect. I also wanted to know if there is any call B: forwarding service? I am usually out of town and would like my calls to be forwarded to a local number.
- Yes of course. We can activate all these services А٠ in about an hour.

Key Vocabulary



Learn English on your Terms

to acti- V to cause a device to

vate start working

promotion N something done to

make people aware of a

product

surcharge N money that be paid in

addition to the regular

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Supplementary Vocabulary

ringtone N the sound made by a

cell phone when it re-

ceives a call

smartphone N a phone that has more

features than a traditional cell phone, in-

cluding web browser,

in-phone cameras, and

different applications

headset N worn on the head to

help you speak and lis-

ten while not holding

your phone



free

rebate Na partial refund, a dis-

count

contract Nan agreement between

two or more sides that

has specific terms

hands-Asomething that makes

you able to use it with-

out hands

