

Lesson 13: Making an Appointment

متن مکالمه :

A: Hello, Fairbrook Consulting, how may I help you?

B: Yes, this is Julianne Horton, and I'm calling to arrange an appointment with Ms. McNealy.

A: Certainly, what day were you thinking of?

B: How's Thursday? Does she have any time available then?

A: Um. . . let me double check. . . unfortunately, she's booked solid on Thursday, how does next Monday work for you?

B: Actually, I've got something scheduled on Monday. Can she do Tuesday?

A: Sure, Tuesday's perfect. May I ask where you're calling from?

B: Sure, Merton Financial Advisors.

A: Oh, actually, Tuesday's no good. Sorry 'bout that.

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لغات و اصطلاحات جدید :

appointment

قرار ملاقات

double check

مجددا چک کردن

booked solid

هیچ جای خالی وجود ندارد.

fully booked

هیچ جای خالی وجود ندارد.

occupied

مشغول بودن

scheduled

برنامه ریزی شده

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